

CASE STUDY: DISASTER RECOVERY

THE CLIENT

Our client is a commercial real estate firm. Based in London, Tribeca were chosen to be their new IT partner in 2014. Originally a team of around twenty based in a single office in London, the firm has since grown to over two hundred members of staff with offices in multiple countries.

THE CHALLENGE

Due to connectivity limitations and the size of some documents used by the firm, it was a pre-requisite that they had on premise server infrastructure. However, they also wanted a robust and secure Disaster Recovery solution in place for all business-critical systems/data.

THE SOLUTION

Firstly, before any technology was discussed, Tribeca worked with the client to ascertain their desired Recovery Point Objective (RPO) and Recovery Time Objective (RTO). Essentially, in the event of a crisis requiring the invocation of the Disaster Recovery facilities, how current did they need the data to be (RPO) and how quickly would they need access (RTO).

It was decided that for most of their IT systems a Recovery Point Objective of 24 hours was sufficient, with a Recovery Time Objective of 1 hour.

With this knowledge, Tribeca then designed the required technical solution. Tribeca provided our Virtual Disaster Recovery solution for the client. This solution involved replicating the underlying systems offsite on a daily basis to a Secure ISO270001 certified Data Centre within the UK.

For some time critical systems the Recovery Point Objective was reduced and the replication occurred intra-day. As well as implementing the technology process, Tribeca worked with the client to document the Disaster Recovery plan and Business Continuity Plan, ensuring that everyone involved in the process was aware of their roles and responsibilities.

Finally – a DR testing process was implemented to ensure the facility was tested annually.

OVERALL BENEFITS TO THE CLIENT

- ▲ Offsite redundancy for on premise IT systems
- ▲ Business met their RPO/RTO objectives
- ▲ Documented Disaster Recovery and Business continuity plans

Additional information

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Get in touch today to book a meeting with our experienced team to discuss your needs:

- ☎ +44 (0) 8000 122 225
- ✉ info@tribeca-it.com
- 🌐 www.tribeca-it.com
- 📍 New York, Dublin, London, Hong Kong